BASIC DE-ESCALATION

This Course is an introductory training for communicating with people suffering from a behavior health crisis. Topics include: Intro and History, Crisis Identification, Active Listening, Crisis Response and Serious Mental Illness.

About the Instructors:

Joe Smarro is a combat veteran Marine and former San Antonio Police Officer. He is an expert in de-escalation and understanding human behavior. He is a TEDx Speaker and subject in an Emmy award-winning documentary; Ernie And Joe: Crisis Cops.

Jesse Trevino is a combat veteran Marine and former San Antonio Police Detective. His expertise is threat detection, mitigation and assessments. Jesse is an expert in understanding crisis intervention techniques and policy evaluation.

For more information on Joe’s HBO Documentary check out https://ernieandjoethefilm.com/